

USEFUL CONTACTS

RECEPTION TEAMS

York: 01904 772277

Saltaire: 01274 327261

Middlesbrough: 01642 327998

Newton Rigg: 01768 893400

Thirsk: 01845 574928

Wakefield: 01904 772277

STUDENT SERVICES

Student Services Manager,
York : 01904 772222

Saltaire : 01274 327261

Middlesbrough: 01642 327998

Newton Rigg : 01768 893457

General Enquiries for Thirsk
only: 01845 574928

Wakefield: 01904 772201

Careers Advice and Guidance: 01904 772277

Employability: 01904 772277

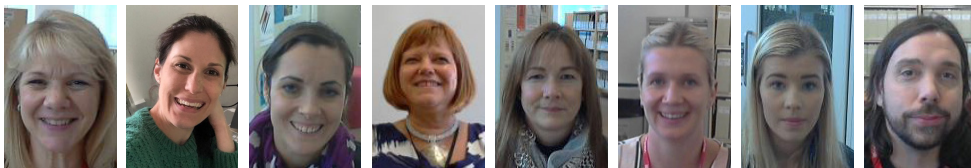
Student Finance Officer: 01904 772271

Transport: (All Sites) 01904 772225

Accommodation: (All Sites) 01904 772246

York Safeguarding Team: 07773 312617

Newton Rigg Safeguarding Team: 07971 892692



Clare Williams	Lucy Saker	Arwen Stephenson	Marilyn Shersby	Caroline Taylor	Jessica Clark	Rosie Roberts	Phil Coker
Assistant Principal - Students	Head of Employability and Student Services	Student Finance Adviser	Student Services Manager	Student Counsellor	Student Well-Being Co-ordinator	Student Services Adviser	Student Counsellor



Essential Student Information Guide

Student Services aim to provide students with information, advice and guidance on a wide range of issues relating to your overall College experience. We can support you with many different issues from money issues including grants, student loans and bursaries, health and wellbeing matters, to needing extra help because of a learning or physical difficulty.

SAFEGUARDING

There may be occasions during your time at College when you experience problems, feel under pressure, find it hard to cope or you just want to talk to someone. The Wellbeing Co-ordinators are there to listen to ALL your problems, no matter how big or small they may seem to you, for instance:

Homesickness

Exam stress

Getting behind with your work

Relationship problems

Family/home

Bullying

Feeling different

Loneliness

Drug and alcohol issues

Eating disorders

Self-harm

If there is something bothering you at home or at College or you are worried about a fellow student, you can contact the Safeguarding Team 24 hours a day or alternatively you can email them in confidence on bsafe@askham-bryan.ac.uk or student.wellbeing@askham-bryan.ac.uk, telephone 01904 772398.

York Safeguarding Team: 07773 312617

Newton Rigg Safeguarding Team: 07971 892692

STUDENT FINANCE OFFICER

The Student Finance Officer can provide students with information, advice and guidance on grants, bursaries and student loans and any other financial issues. For more information about the financial support that may be available to support you through college, [see the website or call on 01904 772271](#).

CHILDCARE SERVICES

If you incur the cost of childcare whilst you are studying, it may be the case that you are eligible for some financial support towards those costs. Eligibility criteria will apply to all funding, but for further information, please contact Arwen Stephenson (our Student Finance Officer) on 01904 772271 or at bursaries@askham-bryan.ac.uk.

CAREERS ADVICE AND GUIDANCE

Through Student Services we can provide students, both FE and HE, with Careers Advice and Guidance. Our advisers are able to provide advice and support to help prepare students for their next step whether it is further training, higher education, employment or self-employment.

Contact our Careers department for further information and advice on [01904 772277](tel:01904772277).

EMPLOYABILITY

Students will be required to undertake a structured external work placement with an external employer. The placement must be occupationally specific and focussed on developing the skills required in a profession or trade. You will be linked with a Work Placement Co-ordinator that can be contacted to discuss any queries.

Any questions or further information can be provided by our Employability department on [01904 772277](tel:01904772277).

CLUBS AND SOCIETIES

The student experience is a big part of College life and the more you get involved the better off you'll be. Joining sporting activities and societies is a great way to enhance your skills, they are ideal for building your CV and above all to help you meet new people and grow in confidence.

For more information about activities that are available, talk to your Student Services team.

ONLINE SHOP

The Online Store offers a convenient way for parents and students to pay for services using a secure online payment system. The store can be accessed through the following link: store.askham-bryan.ac.uk.

For food card top-up payments, please visit the following website: www.upaychili.co.uk.

CAMPUS SHOP AT YORK AND NEWTON RIGG

Hoodies are available for students to purchase from the Student Shop on campus.

ABSENCE LINE PHONE

If you are ill or unable to attend college because of a medical appointment, please contact the absence line and this information will be passed to your Course Manager. Please contact the absence line before 9.15am to advise the College of your absence.

For York students contact [01904 772201](tel:01904772201)

For Newton Rigg contact [01768 893400](tel:01768893400)

For Stewart Park contact [01642 327998](tel:01642327998)

For other campuses, please contact the campus reception team to report your absence.