

Transport Frequently Asked Questions

1) How much will my bus cost?

Bus charges depend on your collection point. The Tariff highlights the costs for each band.

2) What time do the buses arrive?

All of the bus route and times are published here. The buses all aim to arrive at college for 9am.

3) What time do they leave college?

All the buses leave our Coach Park at 4:45pm

4) Will the bus wait for me or do I need to tell them that I won't be travelling on any days?

No, none of our buses will wait. They all leave at the specified time in order to stay on track. You do not need to phone ahead to advise if you are due to travel.

5) How do I get my bus pass?

Please complete the online application form and process the payment due on Our Online Store. Once this has been completed, at enrolment your photo will be taken and a bus pass printed and passed on

6) Are the Bus Routes set in stone or is there any flexibility with the pick-up points?

The bus routes have been finalised for the academic year 2021/22 and so unfortunately, we are unable to add any additional collection or drop offs at this point.

7) How do I apply for a bus pass?

Firstly, you need to complete the online application form. This is located under the student transport page of the Website. Once you have completed the application for please then process your payment for the pass. At this point you will be placed on the register and a bus pass can then be printed for you at enrolment.

8) How do I pay?

Payments are made via the Online Store. This is located on the homepage of our website. Once on the Store if you scroll to the Product Catalogue and into the Transport page. Locate your stop/band and process the payment.

9) What am I paying for?

When applying for a pass you are committing to pay for the entire academic year and your invoice will be for the annual cost. You are paying for a pass to travel from your designated bus stop to and from college. Payment can be made termly but the contract you are signing up to is for the annual cost.

10) What if I can't afford the Pass I need?

If you require any financial support please do contact us where we can discuss your options. You may be eligible for financial support through the college bursary scheme. Further details of

eligibility criteria are available via <https://www.askham-bryan.ac.uk/students/student-finance/financial-help>

11) When is the closing date for applications?

Online Applications will close 1/11/2021

12) I don't need to catch the bus everyday but I want to go home with my friend tonight can I still get on the bus?

Yes, there will be a daily charge of £3 this is to cover a return trip to a designated stop. You can buy a ticket from....., tickets cannot be bought on buses

13) My Dad lives in one area and my mum in another am I able to get a pass for two buses?

Yes, you can. You will need to pay for the band that has the highest mileage and a £5 charge for the additional pass.